

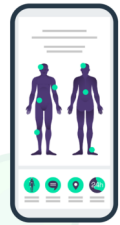


Strand Medical






Quality Health Matters

The way that we deal with your calls is changing

Klinik is an online tool that will help us to triage patient enquiries more efficiently, make more accurate decisions, respond to you faster and direct you to the right clinician first time. This means we will be freeing up clinicians time so that they can spend more time with you.



How do I use KLINK?

- 1 Grab your laptop or phone and head to our website 
- 2 Click on the KLINIK banner 
- 3 Select the service you need e.g. Blood test, scan results, book an appointment 
- 4 Fill in your information, including details of your request 
- 5 Wait for us to contact you either by phone or text, please note contact for Routine queries may be the next day 

Please tell us how we did!



Your feedback matters...

Whether you feel that your treatment today was good or indifferent we want to know so that where appropriate we can make changes or feedback to the team.

Constructive feedback is always welcome. Each response will be reviewed by the Governance team and a summary presented to the partners. Also positive feedback is hugely appreciated. We know time is precious, but we would really appreciate you taking a moment to leave us your feedback.



Scan this QR code to head to our website

Alternatively, please head to one of the websites below:



Search for “Strand Medical Practice Worthing” and leave a review on the right



Search for us under NHS.co.uk and find ‘leave a review’



Head to the website and search for us to leave a review



Thank you