



## **Strand Patient Participation Group Meeting**

**Tuesday 14 March 2023**

### **Minutes**

**Present:** Justin, Rachel, Wendy, Graeme, Anne, Alison, Norman, Anita

**1. Welcome**

Norman welcomed everyone to the meeting, especially Rachel and Alison.

**2. Apologies:** Shirley, Julian, Dr Burch

**3. Minutes of the last meeting**

These were approved.

**4. Matters arising not dealt with elsewhere**

Anita apologised for not revising the PPG web page, but Justin had already made some adjustments. Anita will have another look at it.

**5. Report from PPG Network Meeting**

Wendy explained that she regularly joins these virtual meetings for PPGs organised by NHS Sussex Integrated Care Board.

At the latest meeting mention was made of the face -to- face meeting on 11 May at Billingham, with PPGs taking up the morning followed by the NHS in the afternoon.

Antonia spoke about how PCNs can work PPGs.

PPGs shared good practice ideas with one organising a 5 Ways to Well -being Programme.

3 practices in Shoreham have amalgamated and now have a Patient Engagement Officer.

**6. Stroke Services Consultation**

Apparently only 18 people attended a meeting about this at the Guildbourne Centre. Tom Goodridge wanted ideas for places where such meetings could take place as it was vital to consult with as many people as possible. One of our members said that the meetings were not widely advertised.

**7. Practice News**

Rachel Rogers, a Social Prescriber, spoke about the service available to patients. She is one of 8 people employed by Worthing and Adur Council and funded by the NHS. The service supports people suffering from a number of issues, e.g. loneliness, anxiety, housing issues

etc. Rachel works with the Strand as well as Cornerways and Selden Practices. She is at The Strand on Fridays.

People can self- refer to the service or they can be referred by the GP. Usually, a person would have 6 face- to -face sessions of 1hour spread across 3 months. This is a free service.

- The practice has been exceptionally busy.
- People are encouraged to use E-consult and Justin asked if anyone had used this. Two members said that they had received good service.
- There will soon be a new telephone system.
- The reception team continue to receive abuse particularly during the doctors' strike.
- There is a new trainee at the surgery, Rosie, who will be here for another 13 months.
- They hope to start Covid booster jabs around Easter but will contact patients needing the jab.

#### **8. AOB**

Justin brought along pictures of screens that we had suggested that the PPG could buy to go around the Health Kiosk, so providing a degree of privacy. He will investigate further to see how many screens would be needed.

9. **Date of next meeting:** Tuesday 16 May at 6.30pm.