

Minutes of the Virtual PPG Meeting held on Tuesday 1 June, 2021

Present: Dr Craughan, Justin, Wendy, Norman, Anne, Shirley, Anita

1. Welcome

Norman welcomed everyone to the meeting and asked Justin to send our best wishes to Dr Burch.

2. Finance/Fundraising

Wendy said the balance in our account is £640.61 We would keep the account open, although there are no plans to hold a raffle, so that donations can be added as well as contributions from Jean Blaker.

3. NAPP

Wendy spoke about the new NAPP Forum which she has joined. There had been an interesting discussion asking if waiting rooms were now open for patients. Wendy had asked Kristina for information about our waiting room and she was then able to add this to the discussion.

All members are able to view all areas of the membership area. Up to 10 contacts from a PPG can join the forum and can participate fully in conversations. If you want to sign up please contact Anita as she will be able to send you an invitation to join.

4. Healthwatch Report

A copy of the Practice's report is attached. Justin spoke about the report and said that many issues raised have been resolved. Members of the PPG are encouraged to review the practice website and make any suggestions that need changing.

5. Practice News

Justin's presentation on Practice news is attached.

Shirley said that there was no mention of the NHS app on the website and Justin said he would look into this.

The Strand Medical has been used as a local vaccination centre and it has been a challenge arranging appointments as they were never told which vaccine they would be getting until the last minute. In future there would only weekend appointments. The practice will no longer be a vaccine centre after August as there would then be only one site for Worthing. Shirley praised the organisation of the Vaccine clinics and said how friendly everyone was. Justin said they would not be opening the front door yet. Every body who phones for an appointment is triaged and phoned back by a doctor or nurse and never told to phone back the next day.

6. AOB

After discussion it was decided that our next PPG meeting would be held in the waiting room as there is sufficient room for social distancing and we would have to wear masks. A maximum of 12 people could attend.

The next meeting will be Tuesday 7 September at 6.30p.m.